

# Microsoft Teams Phone for IT as a Service Provider

IIT Service Providers are on point to modernize their existing solutions, reduce costs, and manage the user experience across their enterprise ecosystem.

With Microsoft Teams Phone, communication and collaboration are brought together for a simpler, more connected experience enabling hybrid work, reducing costs and improving productivity through a single platform.

“ Goodbye desk phone, hello Unified Communications: SAP turns to Microsoft Teams for mobile working worldwide. Today, 150,000 SAP users and devices around the world communicate over Microsoft Teams. This early shift to hybrid working has had a clear impact on corporate culture at SAP.

Nico Geppert  
Chief Architect for Unified Communications, SAP



Bring together **calling, chat, and meetings** in the only app that empowers teams with a connected, collaborative, and context-rich experience.



With Teams Admin Center, you can **easily provision** users, **manage** policies and **report quality of experience**.



**Manage and support a device ecosystem** to meet the needs of individual personas whether in the office, remote or hybrid.



Teams Phone **saves time, reduces costs, and improves business performance**, especially when combined with Microsoft 365.



**Integrate and customize** Teams Phone with new or existing solutions with our large portfolio of Nuance IVR, Dynamics 365 CRM, CCaaS and ISV applications.



Chat



Meet



Call



Collaborate

Learn more

[Teams Phone Overview](#)

[Get Started with Teams Phone](#)

[Simple and seamless options to add PSTN calling to Teams](#)